



The first RFID/NFC wearable
payment & access
management system
 for hotels and cruiseships



Increase **revenue** and customer **loyalty** through wearable technology
 Qing enables offering thrilling customized experiences and increases customer satisfaction



Secure

Designed by security experts to safe ward your business and customers



Cashless

Fast and convenient transactions for both staff and guests



Up & Cross Selling

New revenue streams and increased turnover



Audience tracking

Real time monitoring & audience profiling to increase customer knowledge

Benefits for the hotel

- **Security** and fraud prevention
- Increased **turnover**, up & cross-selling
- **Cashless** environment
- **Payment** in advance
- **Access management**
- Creation of exciting **packages**
- Real time **monitoring** & customer behavior tracking
- New **marketing** and advertising channels

Benefits for the guest

- Better **customized** consumer experience
- Faster, easier & more secure **payments**
- Convenient **access management** (including room lock)
- **Cashless** environment
- **Secure**, immediate bracelet cancellation in the event of loss
- **Automatic** credit recharge and refund
- **Social media** interaction
- Personalized & centralized experience in a **single device**



Qing is the first RFID / NFC* wearable payment and access management system for hotels, resorts and cruiseships, which enables to offer a thrilling guest experience, boosting hotel revenue as well as customer satisfaction and loyalty.

Qing prevents fraud and enables personalized experiences through the use of wearable technologies generating new revenue models and enabling guest profiling /tracking.

Qing offers a better consumer experience providing security and comfort in payments, access to restricted areas or personalized services in hotels & resorts, thanks to the use of wearable devices such as smart bracelets.

The bracelet is all the guest will need to carry, a single device which centralizes all they will require, including the key to open their room door.

Guests receive their wearable at check-in, the bracelet is then registered and linked to them. Prepayments and/or services are loaded onto it, and access credentials for their room and /or other restricted areas can also be introduced at this point.

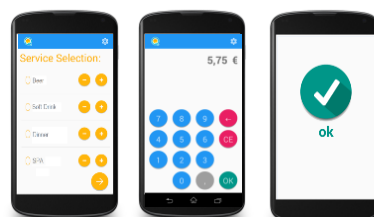


The smart bracelet's e-wallet can be prepaid with cash, through a financial system linked to a credit/debit card or PayPal account, as well as connecting to the PMS (Property Management System) adding the cost to the final room bill. Users also have the chance to charge services in the bracelet, which can be purchased at reception.



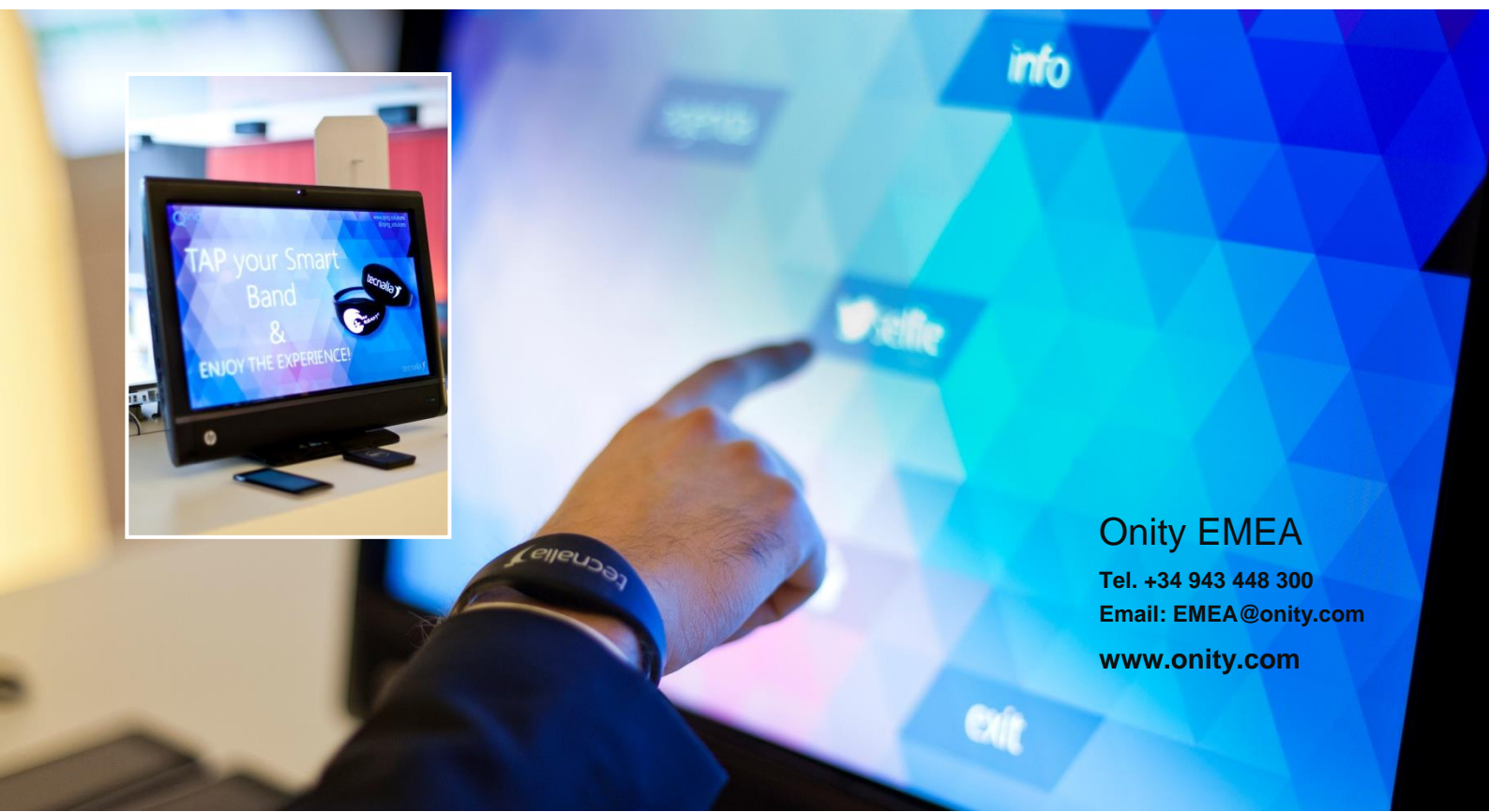
Once the guest gets the smart bracelet they can make payments at any point of sale of the hotel (or third party ones if there is a collaboration agreement), as long as there is a positive balance.

Users keep the bracelet, as a souvenir, therefore it becomes an additional marketing promotion tool for the hotel. Nevertheless the services will no longer be available once the stay is over, to avoid possible fraud.



Qing is compatible with Onity RFID locking solutions, therefore the bracelet can also manage access to the guestroom door.

* RFID: Radio Frequency Identification
NFC: Near Field Communication



Onity EMEA
Tel. +34 943 448 300
Email: EMEA@onity.com
www.onity.com